



National Défense
Defence nationale

Joint Task Force Games
PO Box 17000, Station Forces
Victoria, BC V9A 7N2

23 August 2010

Ministry of Forests and Range
PO Box 9502, Station Prov Govt
Victoria, BC V8W 9C1

LETTER OF APPRECIATION – SUMMIT CATERING SERVICES LTD.

The Department of National Defence (DND) contributed security resources to the Vancouver 2010 Olympics and Paralympic Games in support of the Royal Canadian Mounted Police (RCMP). During this operation, a partnership was established with the Ministry of Forests and Range (MoFR) for the provision of camp services to military personnel at four different locations. Summit Catering Ltd. was contracted by MoFR to support the Whistler Athletes Village and Squamish military sites.

Summit Catering Ltd. was responsible to provide accommodation, cleaning and food services during the training and deployment phases of the Vancouver 2010 Olympics military operation, called Operation PODIUM. The company constantly exceeded expectations and received praise from military personnel visiting or being housed on camp. In fact, the owner of the company was greatly involved throughout the agreement period, which demonstrated the importance attributed to this project by Summit Catering Ltd. The contractor employed extremely motivated managers who took great pride in service delivery and customer care. Contract monitors conducting regular quality assurance visits were able to observe a high degree of professionalism exuded by contracted employees, with a strict adherence to industry's rules and regulations. Moreover, the quality and accuracy of administrative reports submitted by Summit Catering Ltd. was remarkable and definitely facilitated the consolidation of financial data for auditing purposes.

It is with great pleasure that DND formally recognizes the significant contribution of Summit Catering Ltd. during Operation PODIUM. This company demonstrated considerable dedication, enthusiasm and professionalism in the provision of high quality camp services to military personnel. Our federal department would not hesitate to provide favourable comments in support of this company's future business endeavours. There is no doubt that Summit Catering Ltd. largely contributed to the success of our security operation. It would be appreciated if you could transmit our sincere recognition to Mr. Dean Allen, President of Summit Catering Ltd.

Sincerely,

Lieutenant-Colonel Adele Donaldson
Contracts Section Head
Joint Task Force Games
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Canada